



POPI COMPLAINT FORM

We are committed to safeguarding your privacy and the confidentiality of your personal information and are bound by the Protection of Personal Information Act.

Please submit your complaint to the Information Officer

Name & Surname: Mr Sean Colledge

Contact Number: 087 820 8235

Email Address: compliance@optivest.co.za (Subject: POPIA COMPLAINT)

Where we are unable to resolve your complaint, to your satisfaction you have the right to complaint to the Information Regulator.

Street Address: JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001

General enquiries email: enquiries@inforegulator.co.za

Complaint's email:

PAIAComplaints@inforegulator.org.za – should your PAIA request be denied or there is no response from a public or private bodies for access to records you may use this email address to lodge a complaint. You may use and complete the prescribed PAIA form which is available on the Information Regulator's website.

POPIAComplaints@inforegulator.org.za – should you feel that your personal information has been violated, you may use this e-mail address to lodge a complaint. You may use and complete the prescribed POPIA form which is available on the Information Regulator's website.

Website: <https://inforegulator.org.za/>

A. Particulars of Complainant

Name & Surname:

Identity Number:

Postal Address:

Contact Number:

Email Address:

B. Details of Complaint

| C. Desired Outcome |
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| D. Signature Page |
|-------------------|
| Signature: |
| Date: |